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CHIEF OF DEPARTMENT



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SAN FRANCISCO FIRE DEPARTMENT
CITY AND COUNTY OF SAN FRANCISCO

July 22, 2013

To Whom It May Concern:

The Red Guide to Recovery is a comprehensive resource that provides up to date information to individuals and families who must begin navigating through the complicated and often confusing process of recovery following a fire or other destructive event.

As a first responding agency we are focused on the response and mitigation of an incident but know all too well that when we leave a scene the road to recovery for most will be long and hard.

When we saw the Red Guide for the first time we knew that we wanted to be able to provide this to the residents of the City and County of San Francisco to give them some direction and to assist them in beginning the recovery process as soon as possible.

Sean Scott was a pleasure to work with. The San Francisco Fire Department is grateful that he recognized the need for this invaluable resource and that he took the necessary steps to make it a reality.

Sincerely,


Joanne Hayes-White
Chief of Department