



THE CITY OF SAN DIEGO

October 17, 2011

Mr. Sean Scott
The Red Guide to Recovery
P.O. Box 927498
San Diego, CA 92192-7498

Dear Mr. Scott,

I wanted to share with you our experience that *The Red Guide to Recovery* has proven to be an excellent resource to aid victims of fire in our community. As Chief of the San Diego Fire-Rescue Department, I implemented the distribution of your reference guide to citizens who have suffered from or are impacted by such emergencies. As promised, this reference helps prepare victims for the issues they will face during the recovery phase in an unbiased, easy to understand manner.

As I learned during my many years as a fire investigator, insurance requirements, inventories and the role of insurance adjusters can be difficult to comprehend following a disaster and are just a few of the areas discussed in *The Red Guide to Recovery*. The information provided allows readers to prepare for things they may and/or may not anticipate following a fire. Having this useful information at their fingertips can help them maneuver more easily through the difficult and often times emotional recovery process.

Ideally, it would be recommended that all citizens read and apply this information before a disaster strikes. However, for those trying to pick up the pieces following a disaster, this tool offers an invaluable amount of information that can aid them along the way.

Thank you for developing this wonderful tool to assist disaster victims through a difficult time in their lives.

Sincerely,

Javier Mainar
Fire Chief

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Office of the Fire Chief

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