



San Bernardino County Fire Chief's Association

March 26, 2015

To whom it may concern,

On behalf of the San Bernardino County Fire Chiefs' Association, I wish to convey our support for the "Red Guide to Recovery" as an invaluable asset to citizens preparing for, responding to, and recovering from emergencies impacting their homes, families, and communities. The tools in this guidebook represent a powerful and user-friendly format which should be made available to every homeowner as a means to prepare for disasters, and at such time that they are left in the daunting circumstance of beginning to recover from one.

Ideally, we support the notion that fire departments throughout our county would have the resources to be able to distribute this resource to those attempting to pick up the pieces after a disaster. We need your help to make this vision a reality!

This guide provides a robust tool-set to help the recovery process, initiate insurance claims, ensure compliance with applicable laws and regulations, and to avoid fraud and abuse which can unfortunately victimize survivors of catastrophic events.

We encourage your support and partnership to make this valuable guidebook widely available so that our citizens have yet one more tool in making our communities more resilient, and to facilitate post-disaster recovery at the homeowner level. Your support in joining us to make our communities safer and more resilient is very much appreciated.

Sincerely,

A handwritten signature in blue ink, appearing to read "Floyd E. Clark".

Floyd E. Clark
President